

SPOTTING SIGNS OF TENANCY FRAUD

If something doesn't seem quite right, it might be Tenancy Fraud.

WHAT IS TENANCY FRAUD?

Tenancy Fraud is when people are living or occupying our homes without the right to do so. It is a criminal offence, and any individuals committing Tenancy Fraud can receive fines of up to £50,000 or imprisonment for up to two years.

Eastlight Community Homes takes the matter very seriously. We don't want anyone living in our homes fraudulently (knowingly or unknowingly) and putting themselves, and others, at risk.

WHAT ARE SOME POSSIBLE SIGNS?



1. PEOPLE MOVING IN AND OUT OF A PROPERTY MORE OFTEN THAN NORMAL



2. THERE SEEM TO BE A LOT OF PEOPLE LIVING THERE



3. YOU SEE SOMEONE COLLECTING RENT FROM NEIGHBOURS



4. PEOPLE PAYING RENT IN CASH



5. NEIGHBOURS DON'T SEEM TO KNOW WHO THEIR LANDLORD IS



6. PROPERTIES APPEAR VACANT FOR LONG PERIODS OF TIME



HOW DO I REPORT IT?

If you recognise any of these signs happening in an Eastlight property, then it might be Tenancy Fraud. We will investigate any suspected cases of fraud occurring in our homes and will make the matter a priority.

PLEASE REPORT TENANCY FRAUD IMMEDIATELY BY:



Call **0330 128 0330**. Press **3** for all matters relating to **Tenancy Fraud**.



Email **Customer.Services@EastlightHomes.co.uk**



Alternatively, visit our **Anti-Social Behaviour section** on our website and fill out the form at the bottom of the page.

CONTACT US:



Call: **0330 128 0330** (local rate)



Text: **07860 024 511**



Email: **customer.services@eastlighthomes.co.uk**



Write to: **Eastlight House, Charter Way,
Braintree, Essex, CM77 8FG**



Visit: **www.eastlighthomes.co.uk**