

Code of Conduct for Resident Members

This code is designed to support Resident Members to work with staff, other residents and third parties to shape Eastlight for the better.

1. Respect and Dignity

- Treat all fellow residents, staff, and stakeholders with respect and dignity.
- Avoid any form of discrimination, harassment, or bullying.

2. Participation and Engagement

- Actively participate in meetings, panels, reviews, and surveys.
- Provide constructive feedback and engage in discussions with an open mind.

3. Data protection

- Respect the confidentiality of sensitive information shared during meetings and activities.
- Do not disclose any confidential information to unauthorized individuals.

4. Accountability

- Hold Eastlight and its representatives accountable for their actions and decisions.
- Take responsibility for your own actions and contributions as a Resident Member.

5. Teamwork

- Work collaboratively with other Resident Members, staff, and third parties to shape Eastlight for the better.
- Avoid an ‘us and them’ mindset and support collective decision-making and shared goals.

6. Communication

- Communicate clearly, respectfully, and effectively with all members and stakeholders.
- Listen actively and consider the views and opinions of others without interruption.

7. Inclusivity

- Promote an inclusive environment where all residents feel valued and heard.
- Encourage diverse participation and representation in all activities.

8. Building the future

- Respect the past while focusing on the future.
- Share constructive ideas about how staff and residents can work together to shape Eastlight for the better.